

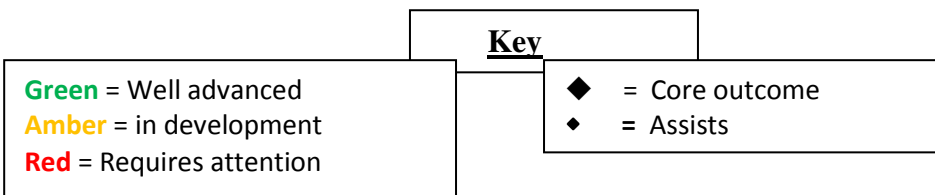
Vision & Objectives

- To ensure ICT contributes efficiency & innovation to the delivery of the Solihull Council Plan.
- To help shape the council's plans, strategies & tactics with the opportunities presented by ICT innovations. [Note Digital Customer experience is addressed in the related Solihull Digital Strategy]

Innovation
Cost Reduction
Transformation

Strategic Alignment

		corporate priorities					
		Health & Wellbeing	Strong Communities	Managed Growth	Deliver Value	Care Act	Shaping (6 Projects)
1. Agile ICT	Mobile, Hot Desk, BYOD, Print, WiFi			◆	◆	◆	◆
2. Enterprise Apps	Oracle, BI, Integration, Doc Man	◆	◆	◆	◆	◆	◆
3. Line of Business Apps	eg Planning, Social Care, Members	◆	◆	◆	◆	◆	◆
4. Cloud	Solihull Personal Cloud, Data Centre			◆			◆
5. Open Systems	Open Source, Open Integration, Open Data		◆	◆			
6. Digital	Broadband, Customer Experience, Inclusion	◆	◆	◆	◆	◆	◆
7. Operations	Keeping systems running	◆	◆	◆	◆	◆	◆

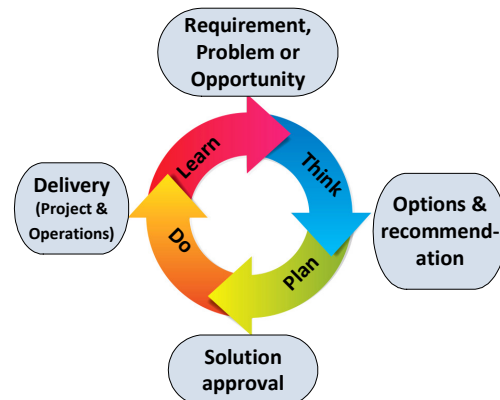


Related Strategies and ICT

As well as the four priorities of the Council Plan, the ICT strategy touches on other key council strategies:

Strategy / objective	What it is	ICT's role
Digital	Enabling all customers and businesses to be included in the digital economy and digital society" & "ensuring our customers can access relevant services digitally"	Specific accountability for digital infrastructure. Working with directorates to develop digital inclusion, customer experience, business engagement and other initiatives.
Care Act +	Modernised law to put people's wellbeing at the heart of the care and support system. Also local multi agency objectives	Create the infrastructure to send and receive electronic data securely Work closely with partners to address data sharing and governance related matters Support the service area to identify and deliver most suitable method of sharing information
Shaping Solihull	Six projects from the Functional Review, of which ICT is one	Review of Oracle and organisation structure. Provision of ICT tools for the delivery of other projects.
Transformation (general)	IT enabled innovation a building block for all types and sizes of organisation	Working with directorates to identify and deliver IT enabled Transformation

Governance, commissioning and priority setting

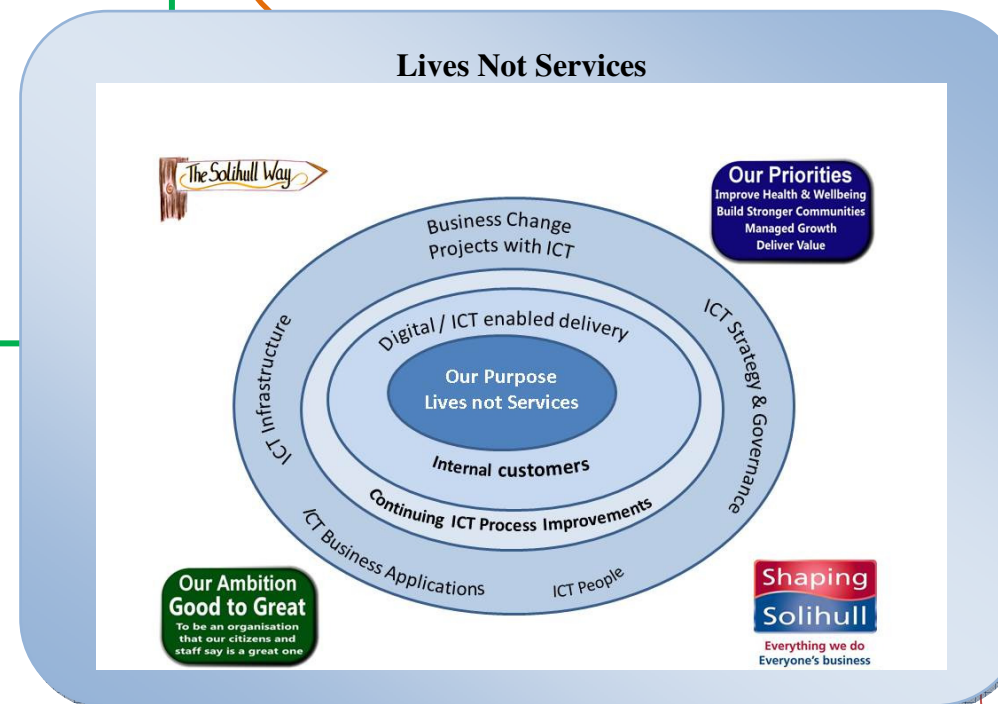


ICT does not set its own priorities. These are set by the following governance boards.

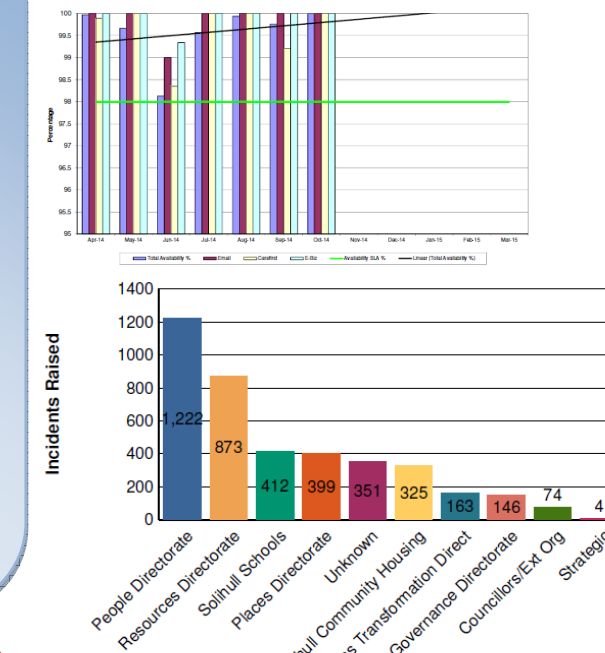
Executive Boards	Business Boards	Technology Boards
<ul style="list-style-type: none"> Members (Resources, Cabinet & other) CLT Shaping Solihull / Functional Review 	<ul style="list-style-type: none"> All DLTs ICT Prioritisation Business system & asset owner prioritisation Resources DLT/Director Agile Working Board Digital Steering Group Care Act Implementation Board Co-location Board Procurement Board Care First Process Improvement Board 	<ul style="list-style-type: none"> The ICT Programme Board ICT Project Boards Oracle Exploitation Board Care First Exploitation Board

[Note: Boards shown in purple have emerged in the last 12-18 months]

Lives Not Services



Operational Service Measures



Milestones

Item	Date
Complete MyLife Portal implementation	April 2015
Decide Oracle Strategy	May 2015
Social Care Multi Agency view phase 1	May 2015
New Strategic Highways Contract systems	April 2016
Migrate Data Centre	Sept 2016
Agile technology for new building	Sept 2016

Key strategic opportunities & decisions

Item	Notes	History
Business Intelligence	The Council needs better evidence based decision making tools. Linked to Oracle decision but cross functional requirement.	Previous business cases rejected
Electronic Document Management	The Council needs better corporate electronic document and records management. Many line of business systems approved.	Previous corporate business cases rejected
Integration	Financial systems integration more developed than people and place integration Definition of integration requirement incomplete.	New integration tool recently procured